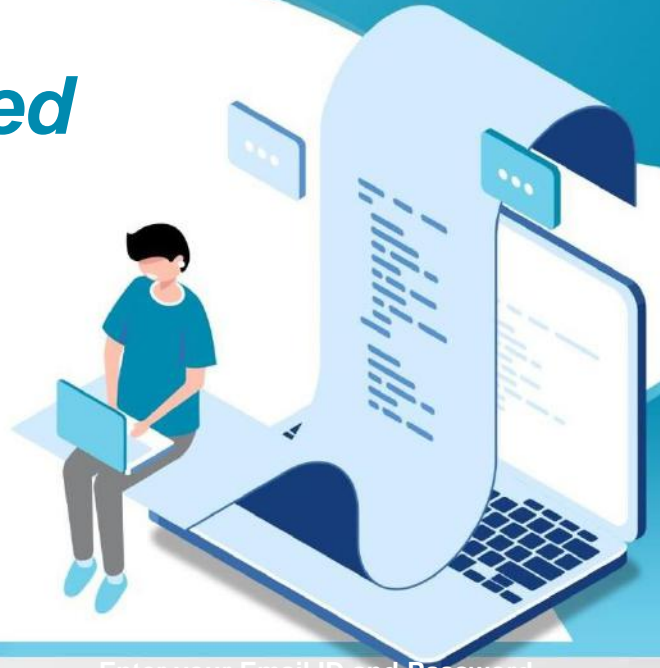




Guide to Paying Chilled Online

Owners and Tenants can pay their Chilled Water Utility Charges through the Community Portal.

VISIT: www.utilities.orionteki.com



Log in to the Community Portal

Enter your Email ID and Password

Log in to the Community portal by following the link www.utilities.orionteki.com

1

Click 'PAYMENT' icon

2

If this is your **first time** using the portal and you have not logged in before, please **contact us via e-mail;**

• wecare@orionteki.com



If you have forgotten your password, click on the 'Forgot Password' and follow the instructions set out.

3

Enter your Card details and click 'PAY'

Enter the desired **AMOUNT TO PAY** and click 'PROCEED FOR PAYMENT'

4

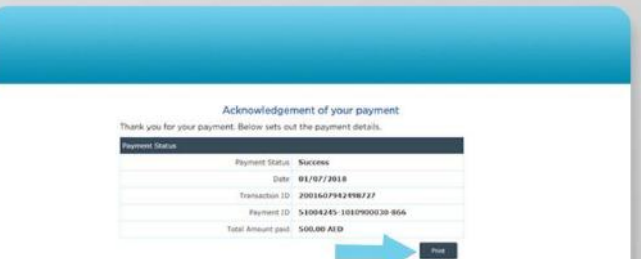
5

6

Should you have any questions, please do not hesitate to contact us via the email address outlined on your invoice or call Local: 800-ORIONTEK (67466835) International: +971 2 403 6944. Thank you.



Click the 'Acknowledgement of your payment'



NOTE: The Official Receipt will be sent to your registered email address upon payment clearance.