

Customer guide to using the QuickPay via website



Scan & Pay



Step 1

Visit the **QuickPay** website directly or enter via the Customer portal <https://quickpay.orionteki.com>



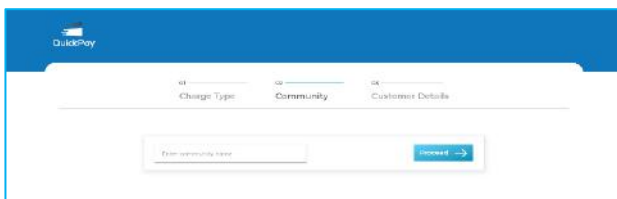
Step 2

Select the payment type **'Utility Charge'**



Step 3

Select or Type your community name into the **'Enter Community Name'** box and click **'Proceed'**.



To check your profile details including your registered phone number(s) or registered email address you can contact us via email or phone outlined below:

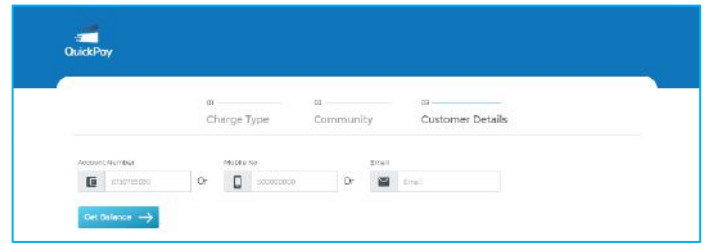
Email: wecare@orionteki.com

24/7 Contact Centre 800-ORIONTEK (67466835) or +971 2 403 6944 International.

Step 4

Enter one of the following; **'Email'** or **'Account Number'** or **'Mobile No'** and click **'Get Balance'**.

If you face any issues please contact; **800-67466** (UAE) or **+971 2 403 6944** or send an email to wecare@orionteki.com



Step 5

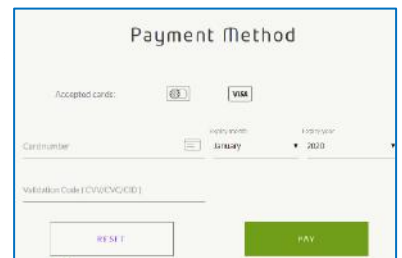
Your Unit / Units will be displayed with the AED amount due. Insert the amounts you wish to pay against your unit/units and click on the **'Pay'** button.



Step 6

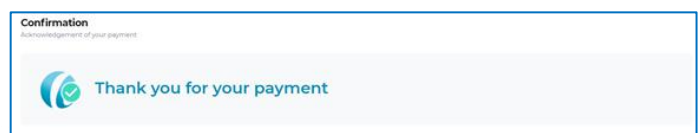
You will be directed to the Payment page.

Insert your card details and click **'Pay'**



Step 7

A **Thank you** message is displayed, SMS is sent to your registered phone number and a receipt will be issued to your registered email address.



Customer guide to using the Three60 QuickPay via **SMS** or **Email**

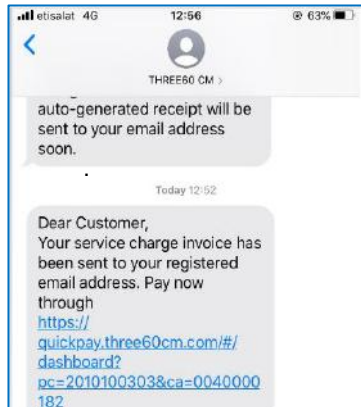


Scan & Pay



Step 1

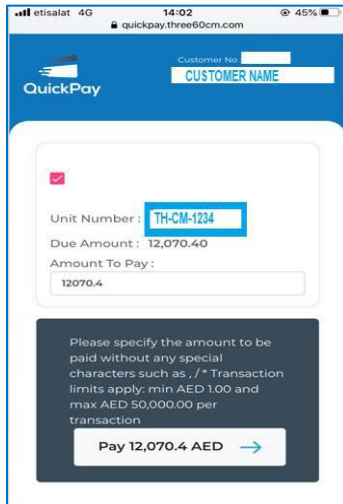
If you have received an SMS or Email with the **QuickPay** link, click on the link in the SMS or Email and you will be directed to the QuickPay page.



Step 2

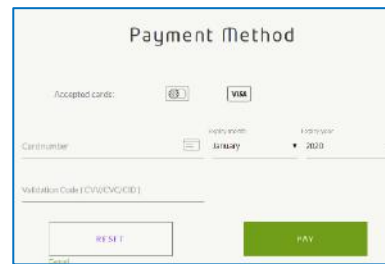
Your Unit / Units will be displayed with the AED amount due.

Insert the amounts you wish to pay against your unit/units and click on the **'Pay'** button.



Step 3

You will be directed to the Payment page. Insert your card details and click **'Pay'**.



Step 4

A **thank you** message is displayed, SMS is sent to our registered phone number and a receipt will be issued to your registered email address.



To check your profile details including your registered phone number(s) or registered email address you can contact us via email or phone outlined below:

Email: wecare@orienteki.com

24/7 Contact Centre 800-ORIONTEK (67466835) or +971 2 403 6944 International.

